

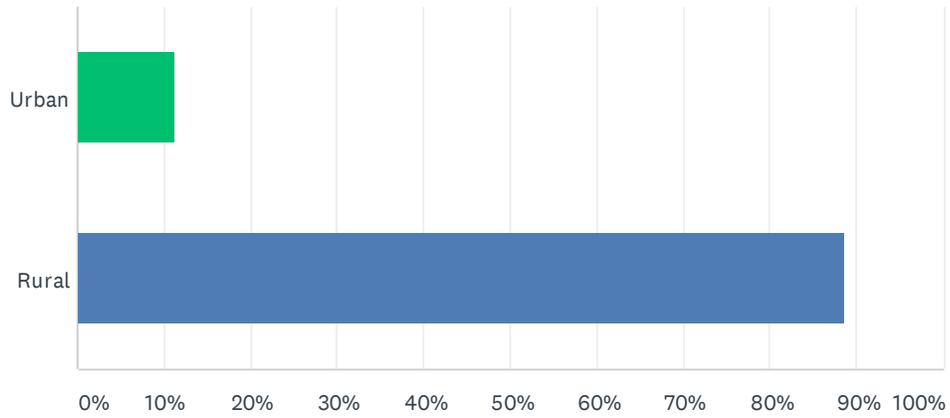
Q1 Address

Answered: 71 Skipped: 2

ANSWER CHOICES	RESPONSES	
Name	0.00%	0
Company (if applicable)	0.00%	0
Street Number	97.18%	69
Street Name	95.77%	68
City/Town	100.00%	71
Province	0.00%	0
Postal Code	0.00%	0
Country	0.00%	0
Email Address	0.00%	0
Phone Number	0.00%	0

Q2 Do you consider your property to be urban or rural?

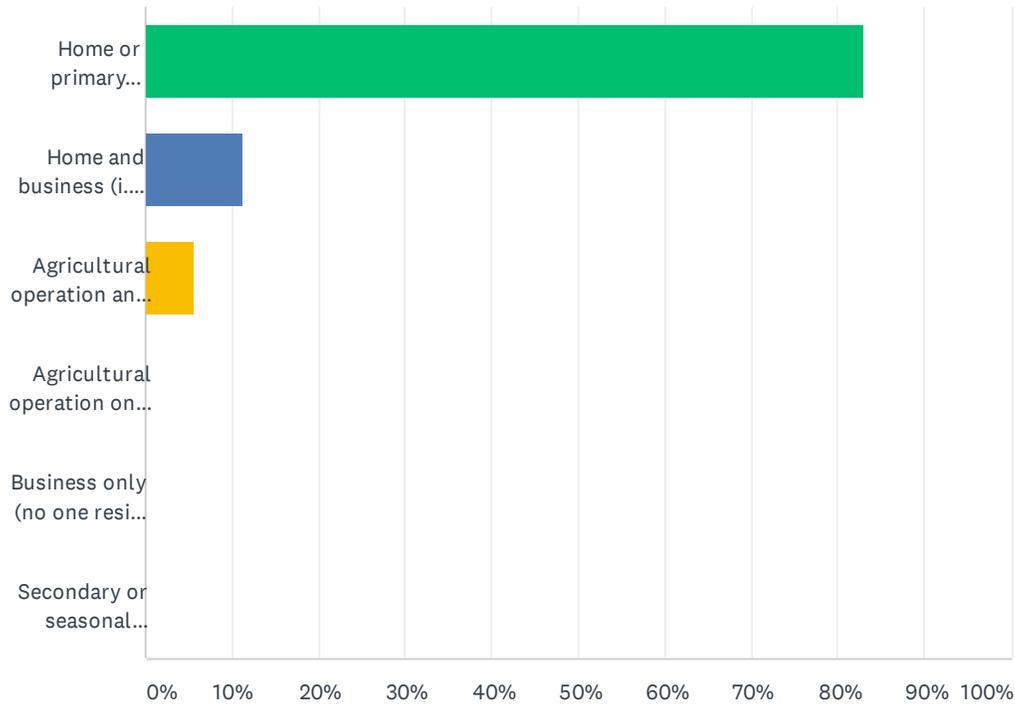
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES
Urban	11.27% 8
Rural	88.73% 63
TOTAL	71

Q3 What is the most appropriate description of your property?

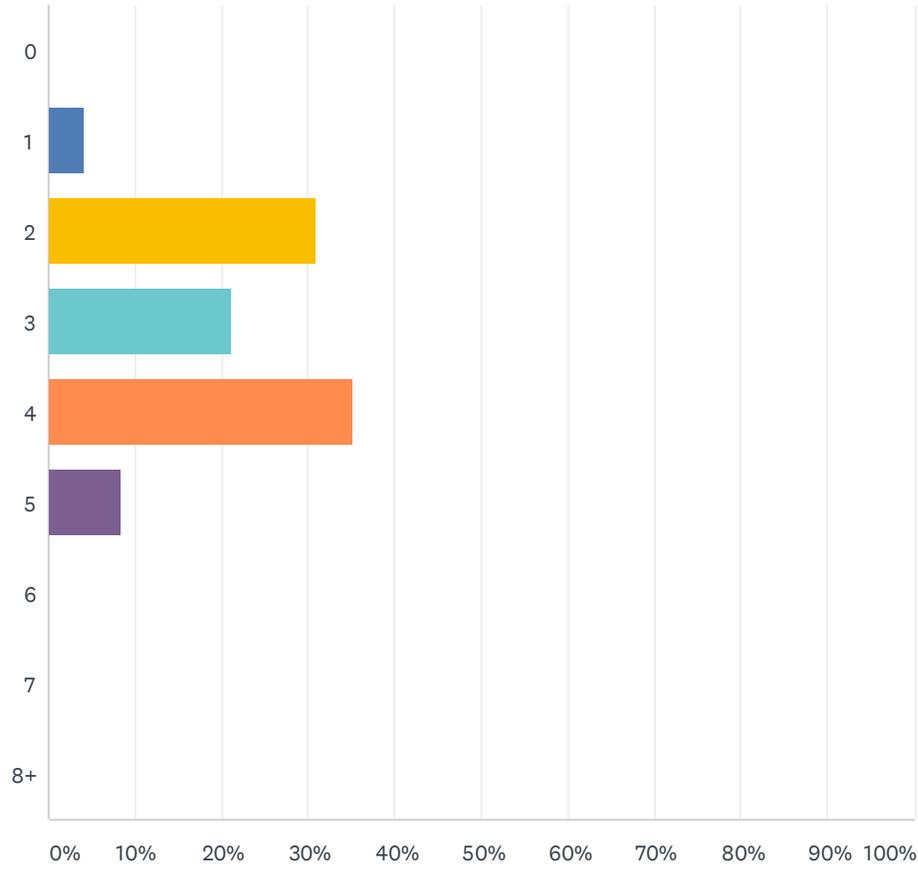
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Home or primary residence only	83.10%	59
Home and business (i.e.: home-operated business. If you work remotely, this option will be included later in the survey)	11.27%	8
Agricultural operation and residence	5.63%	4
Agricultural operation only (no one resides at the premises)	0.00%	0
Business only (no one resides at the premises)	0.00%	0
Secondary or seasonal residence (i.e.: cottage, vacation home)	0.00%	0
TOTAL		71

Q4 Total number of individuals residing at the premises?

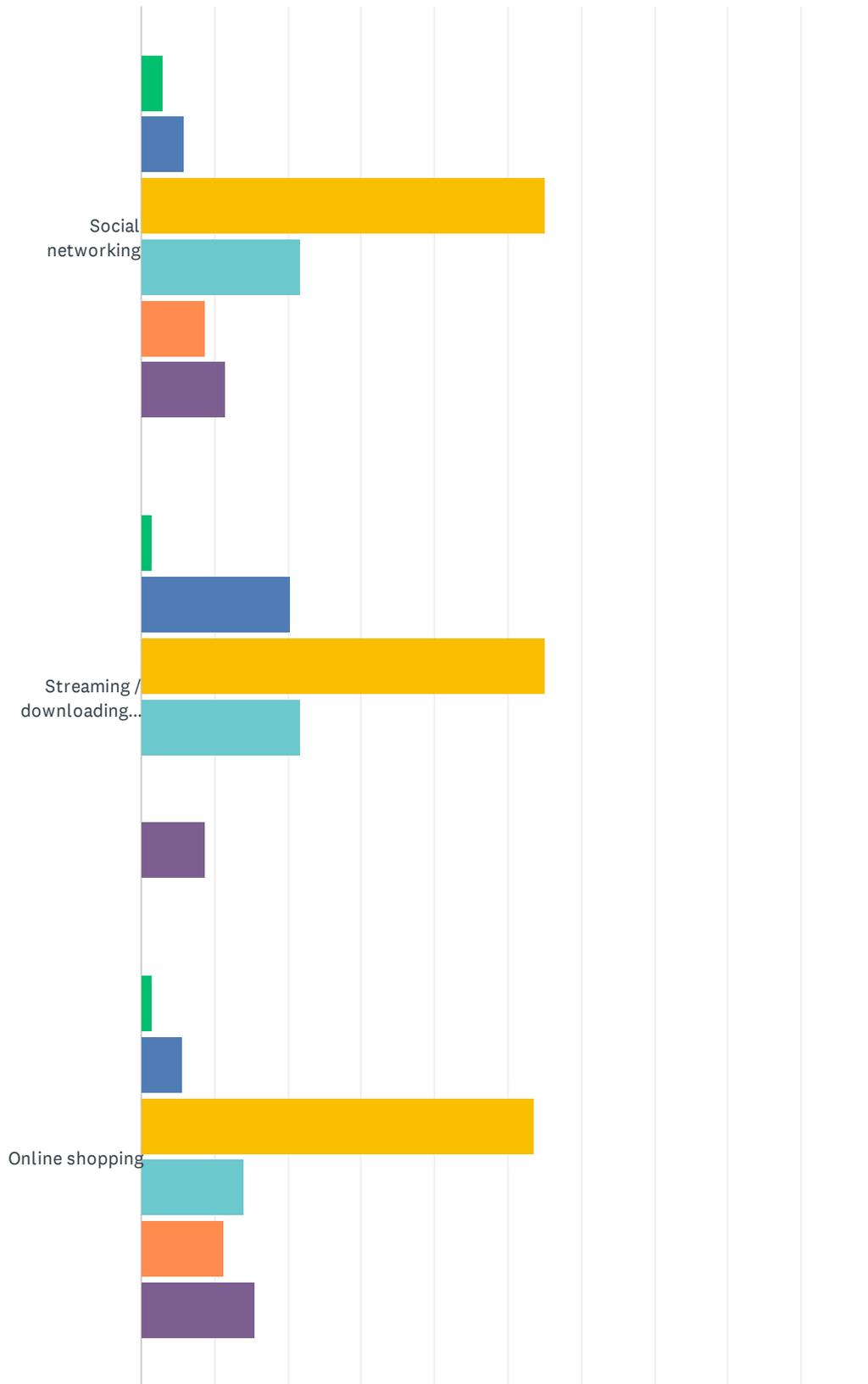
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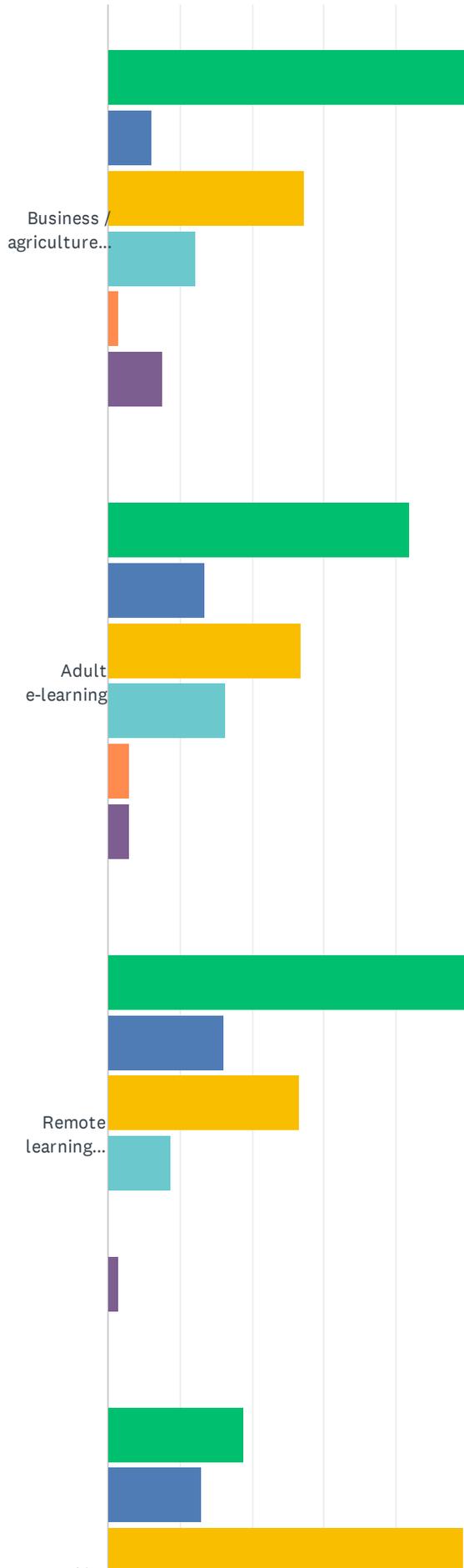


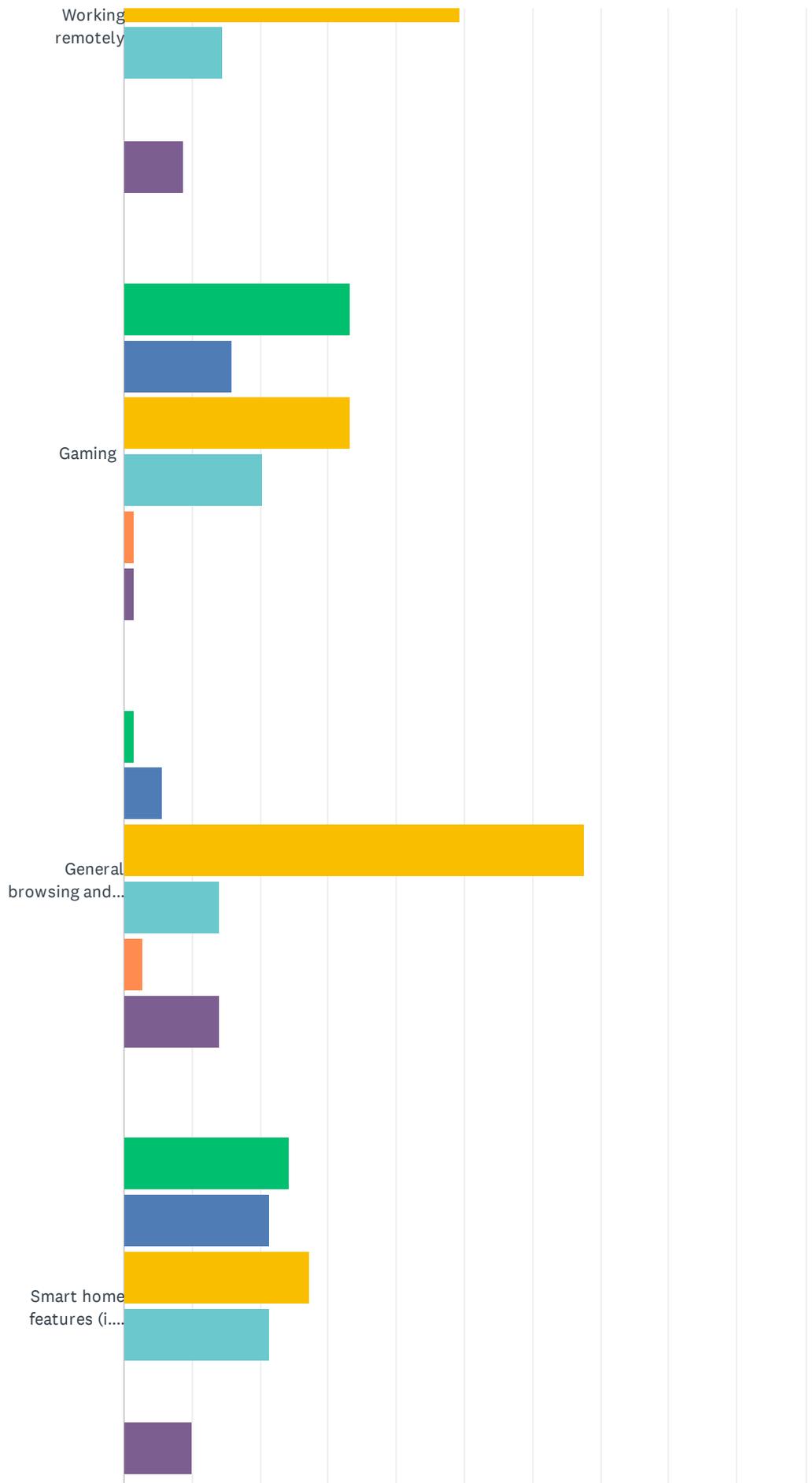
ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	4.23%	3
2	30.99%	22
3	21.13%	15
4	35.21%	25
5	8.45%	6
6	0.00%	0
7	0.00%	0
8+	0.00%	0
TOTAL		71

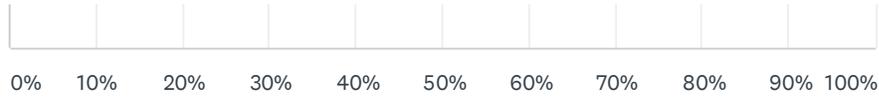
Q5 Based on all internet users in the household, please specify the types of internet activities taking place at this premises.

Answered: 71 Skipped: 2







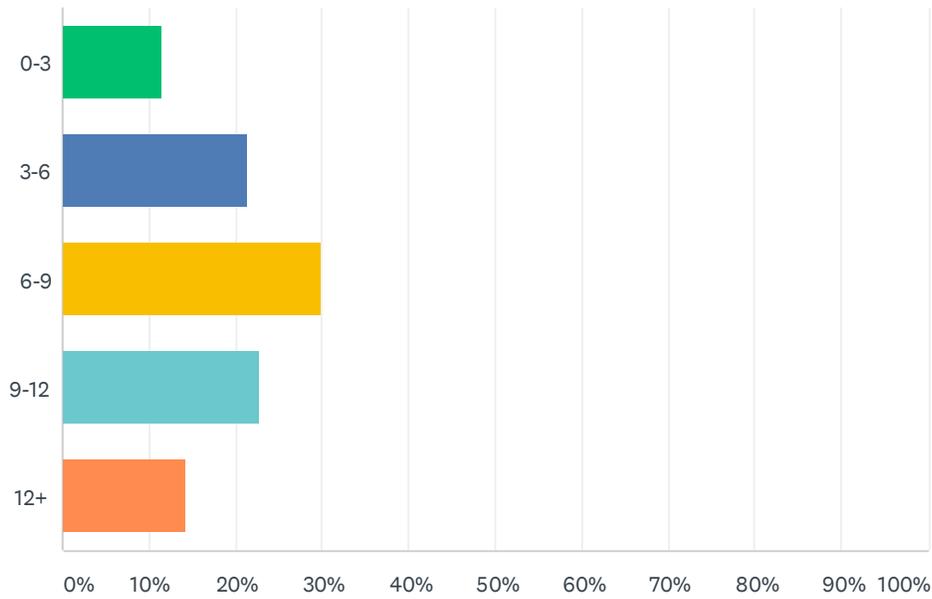


- Do not use / not interested
- Do not use, internet connection won't allow
- Currently use with some issues
- Would like to use, if internet service was better
- Sometimes use, no issues
- Use all the time, no issues

	DO NOT USE / NOT INTERESTED	DO NOT USE, INTERNET CONNECTION WON'T ALLOW	CURRENTLY USE WITH SOME ISSUES	WOULD LIKE TO USE, IF INTERNET SERVICE WAS BETTER	SOMETIMES USE, NO ISSUES	USE ALL THE TIME, NO ISSUES	TOTAL RESPONDENTS
Social networking	2.90% 2	5.80% 4	55.07% 38	21.74% 15	8.70% 6	11.59% 8	69
Streaming / downloading video content	1.45% 1	20.29% 14	55.07% 38	21.74% 15	0.00% 0	8.70% 6	69
Online shopping	1.41% 1	5.63% 4	53.52% 38	14.08% 10	11.27% 8	15.49% 11	71
Business / agriculture applications	50.00% 33	6.06% 4	27.27% 18	12.12% 8	1.52% 1	7.58% 5	66
Adult e-learning	41.79% 28	13.43% 9	26.87% 18	16.42% 11	2.99% 2	2.99% 2	67
Remote learning (school aged children)	50.00% 34	16.18% 11	26.47% 18	8.82% 6	0.00% 0	1.47% 1	68
Working remotely	18.84% 13	13.04% 9	49.28% 34	14.49% 10	0.00% 0	8.70% 6	69
Gaming	33.33% 23	15.94% 11	33.33% 23	20.29% 14	1.45% 1	1.45% 1	69
General browsing and online services	1.41% 1	5.63% 4	67.61% 48	14.08% 10	2.82% 2	14.08% 10	71
Smart home features (i.e. thermostat, Alexa, Google Home etc.)	24.29% 17	21.43% 15	27.14% 19	21.43% 15	0.00% 0	10.00% 7	70

Q6 On an average day, how many hours is the internet actively being used at this premises?

Answered: 70 Skipped: 3



ANSWER CHOICES	RESPONSES	
0-3	11.43%	8
3-6	21.43%	15
6-9	30.00%	21
9-12	22.86%	16
12+	14.29%	10
TOTAL		70

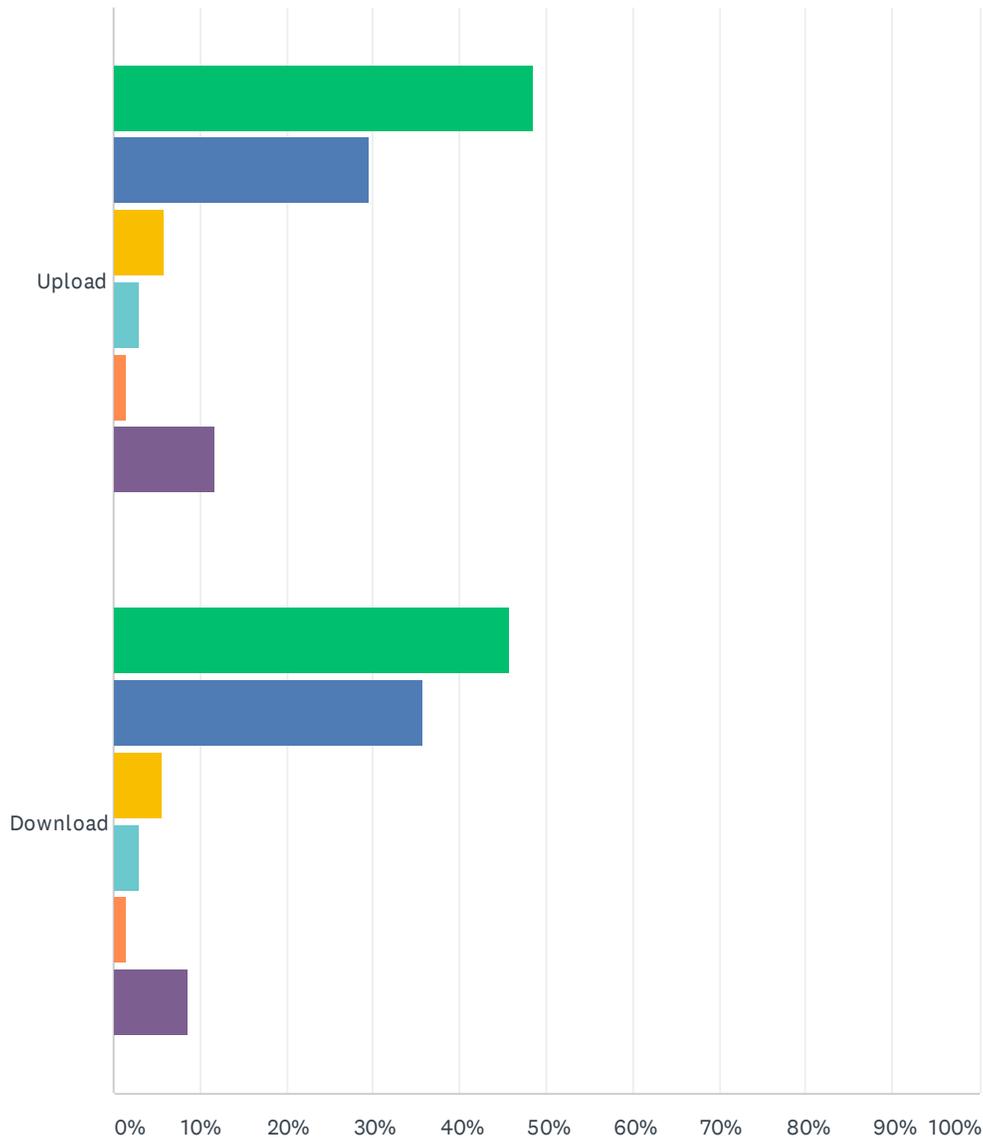
Q7 Please enter the information from your speed test:

Answered: 62 Skipped: 11

ANSWER CHOICES	RESPONSES	
Upload speed	100.00%	62
Latency (ms)	91.94%	57
Download speed	100.00%	62

Q8 Are you getting the advertised upload/download speeds from your Internet Service Provider?

Answered: 70 Skipped: 3

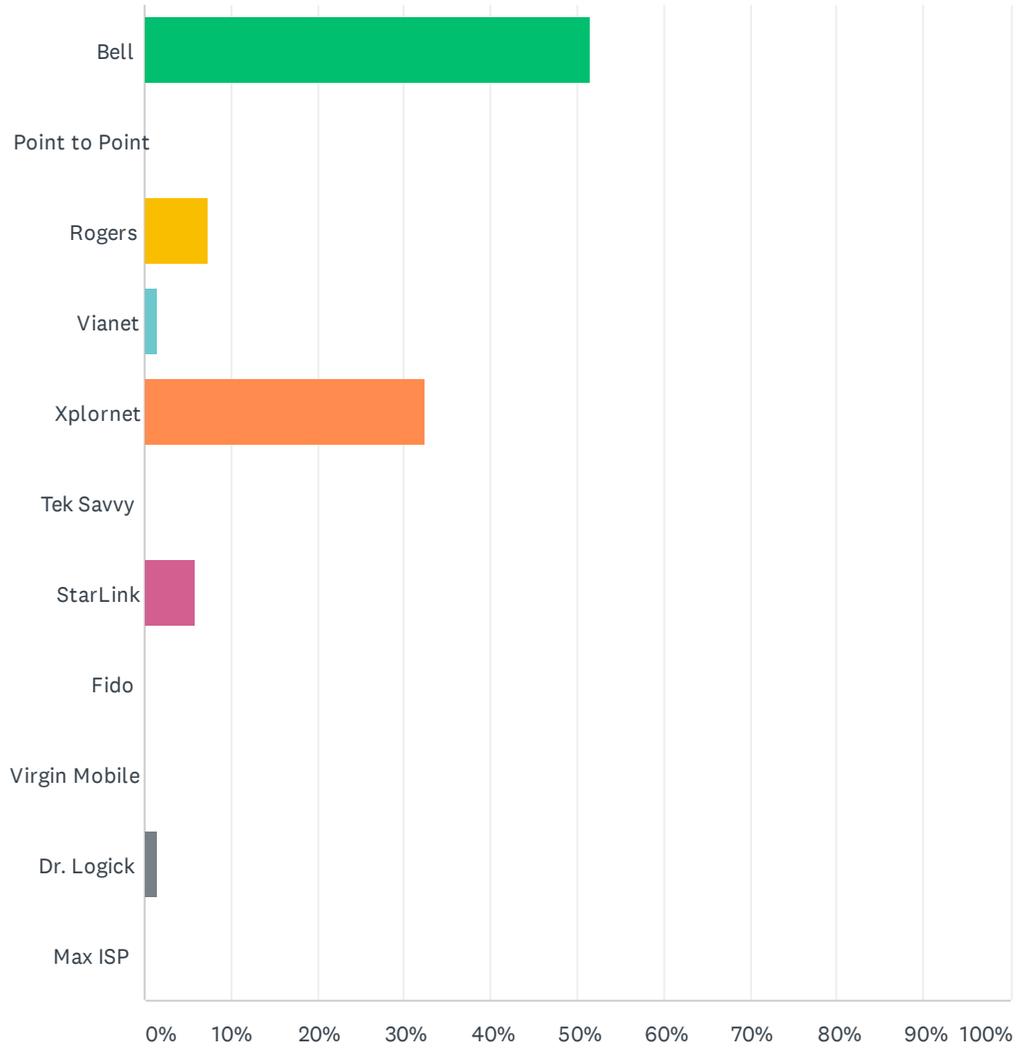


■ Never
 ■ Sometimes
 ■ Frequently
 ■ All the time
■ Better than advertised
 ■ Don't know

	NEVER	SOMETIMES	FREQUENTLY	ALL THE TIME	BETTER THAN ADVERTISED	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Upload	48.53% 33	29.41% 20	5.88% 4	2.94% 2	1.47% 1	11.76% 8	68	2.15
Download	45.71% 32	35.71% 25	5.71% 4	2.86% 2	1.43% 1	8.57% 6	70	2.04

Q9 Who is your internet service provider currently?

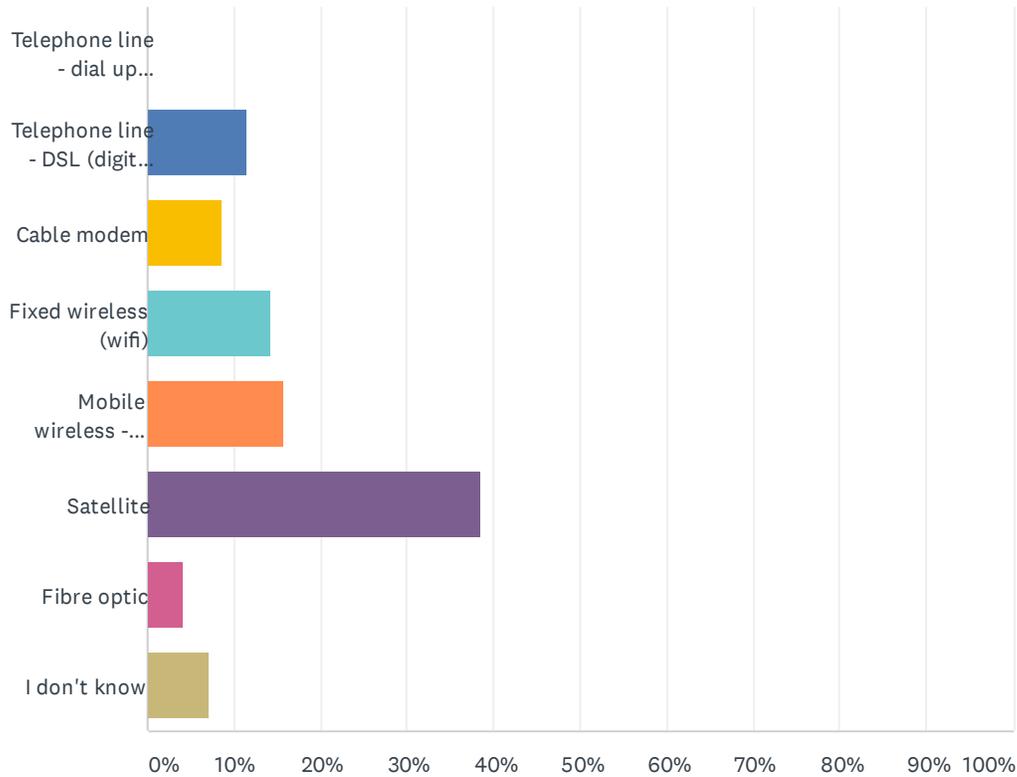
Answered: 68 Skipped: 5



ANSWER CHOICES	RESPONSES	
Bell	51.47%	35
Point to Point	0.00%	0
Rogers	7.35%	5
Vianet	1.47%	1
Xplornet	32.35%	22
Tek Savvy	0.00%	0
StarLink	5.88%	4
Fido	0.00%	0
Virgin Mobile	0.00%	0
Dr. Logick	1.47%	1
Max ISP	0.00%	0
TOTAL		68

Q10 What type of internet service is provided?

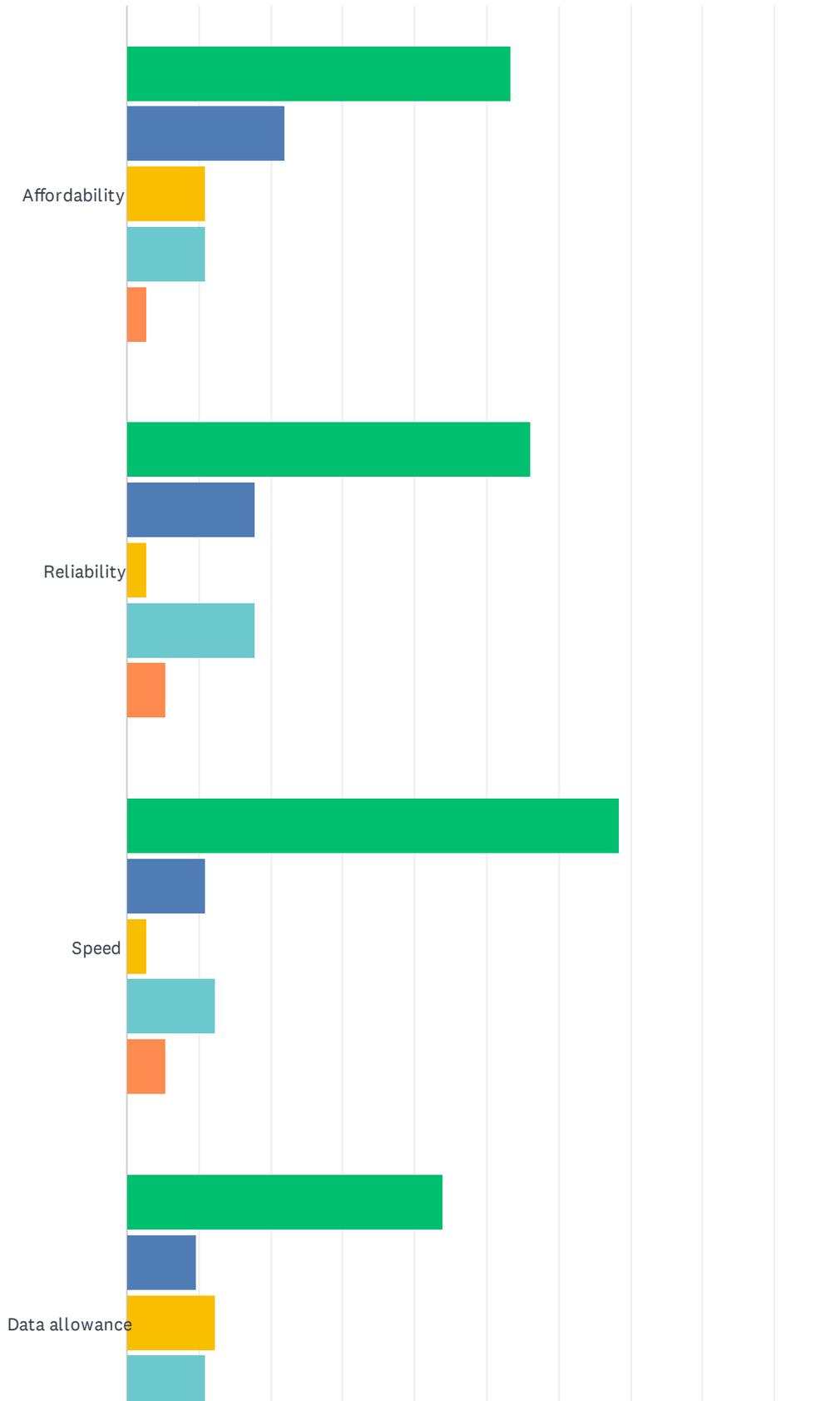
Answered: 70 Skipped: 3

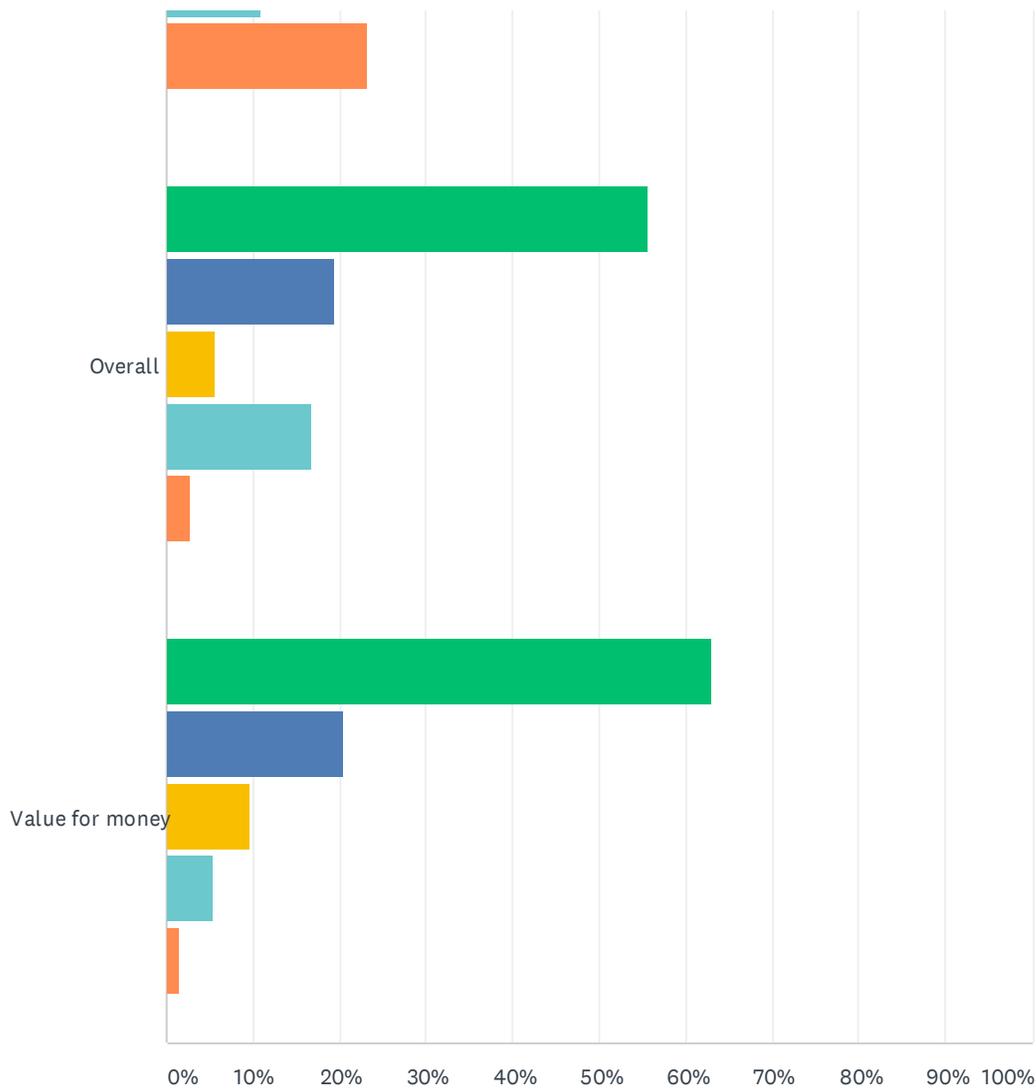


ANSWER CHOICES	RESPONSES	
Telephone line - dial up connection	0.00%	0
Telephone line - DSL (digital subscription line)	11.43%	8
Cable modem	8.57%	6
Fixed wireless (wifi)	14.29%	10
Mobile wireless - uses mobile data network and has an adaptor (i.e.: turbo stick)	15.71%	11
Satellite	38.57%	27
Fibre optic	4.29%	3
I don't know	7.14%	5
TOTAL		70

Q11 Are you satisfied with your internet service provider at this premises?

Answered: 73 Skipped: 0



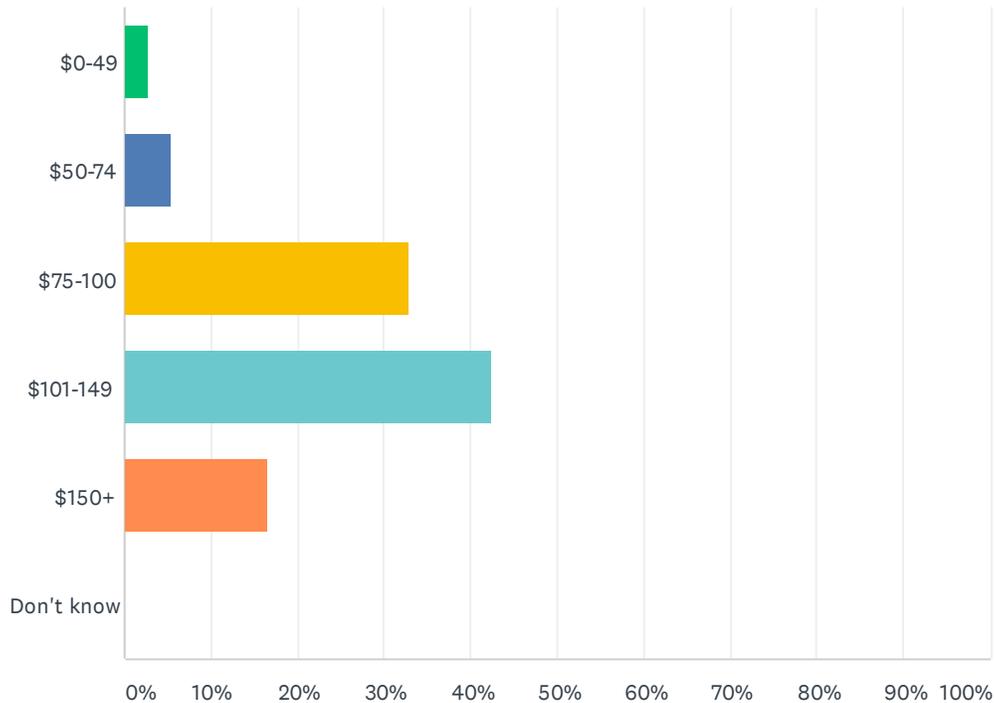


■ Extremely dissatisfied
 ■ Somewhat dissatisfied
 ■ Neither satisfied nor dissatisfied
 ■ Somewhat satisfied
 ■ Extremely satisfied

	EXTREMELY DISSATISFIED	SOMEWHAT DISSATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOMEWHAT SATISFIED	EXTREMELY SATISFIED	TOTAL
Affordability	53.42% 39	21.92% 16	10.96% 8	10.96% 8	2.74% 2	73
Reliability	56.16% 41	17.81% 13	2.74% 2	17.81% 13	5.48% 4	73
Speed	68.49% 50	10.96% 8	2.74% 2	12.33% 9	5.48% 4	73
Data allowance	43.84% 32	9.59% 7	12.33% 9	10.96% 8	23.29% 17	73
Overall	55.56% 40	19.44% 14	5.56% 4	16.67% 12	2.78% 2	72
Value for money	63.01% 46	20.55% 15	9.59% 7	5.48% 4	1.37% 1	73

Q12 What is your current total monthly cost for internet service at the premises? (If your internet service is bundled with other services such as TV or phone, please provide internet cost only)

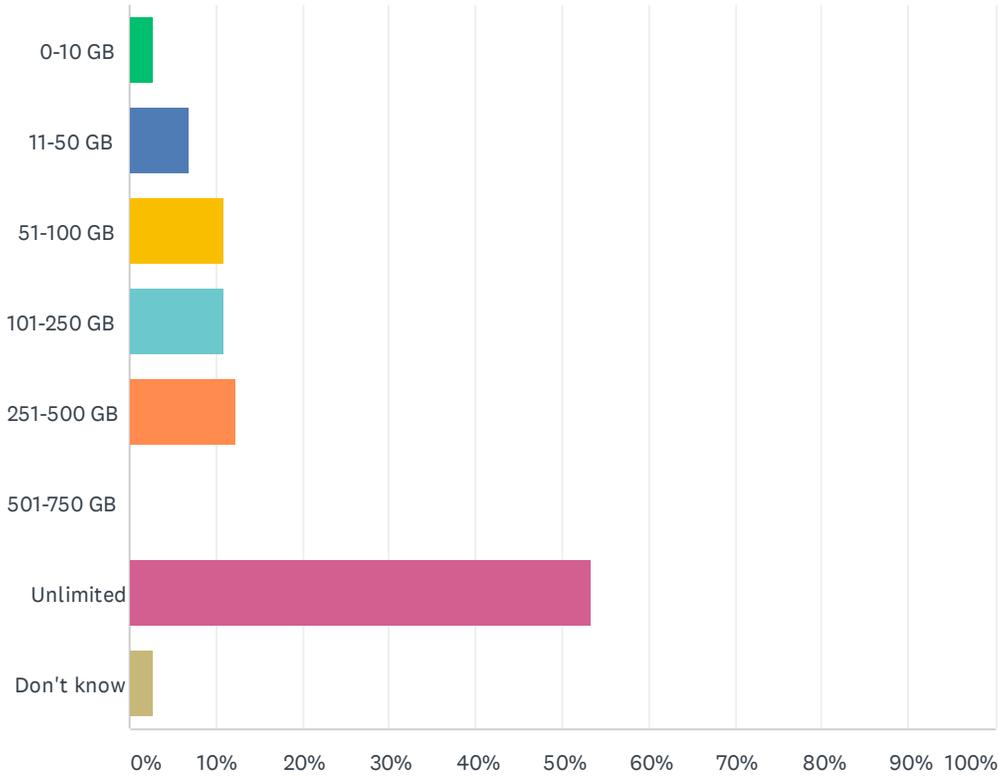
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
\$0-49	2.74% 2
\$50-74	5.48% 4
\$75-100	32.88% 24
\$101-149	42.47% 31
\$150+	16.44% 12
Don't know	0.00% 0
TOTAL	73

Q13 What is your monthly data limit?

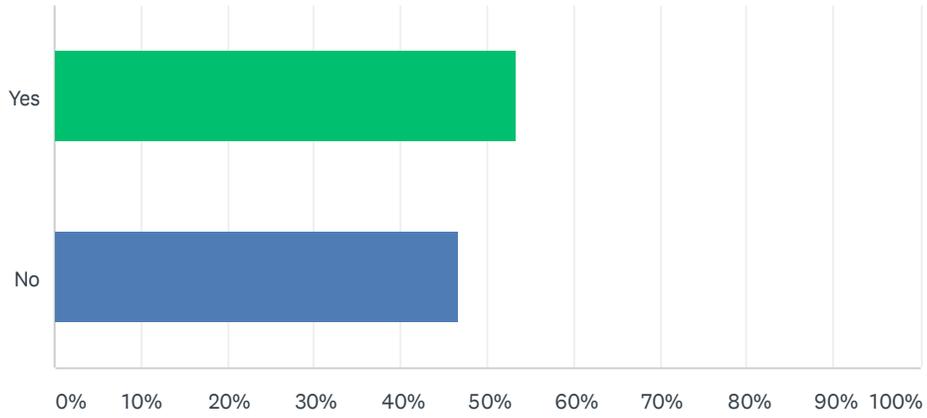
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
0-10 GB	2.74% 2
11-50 GB	6.85% 5
51-100 GB	10.96% 8
101-250 GB	10.96% 8
251-500 GB	12.33% 9
501-750 GB	0.00% 0
Unlimited	53.42% 39
Don't know	2.74% 2
TOTAL	73

Q14 Are you aware of another Internet Service Provider available at this premises?

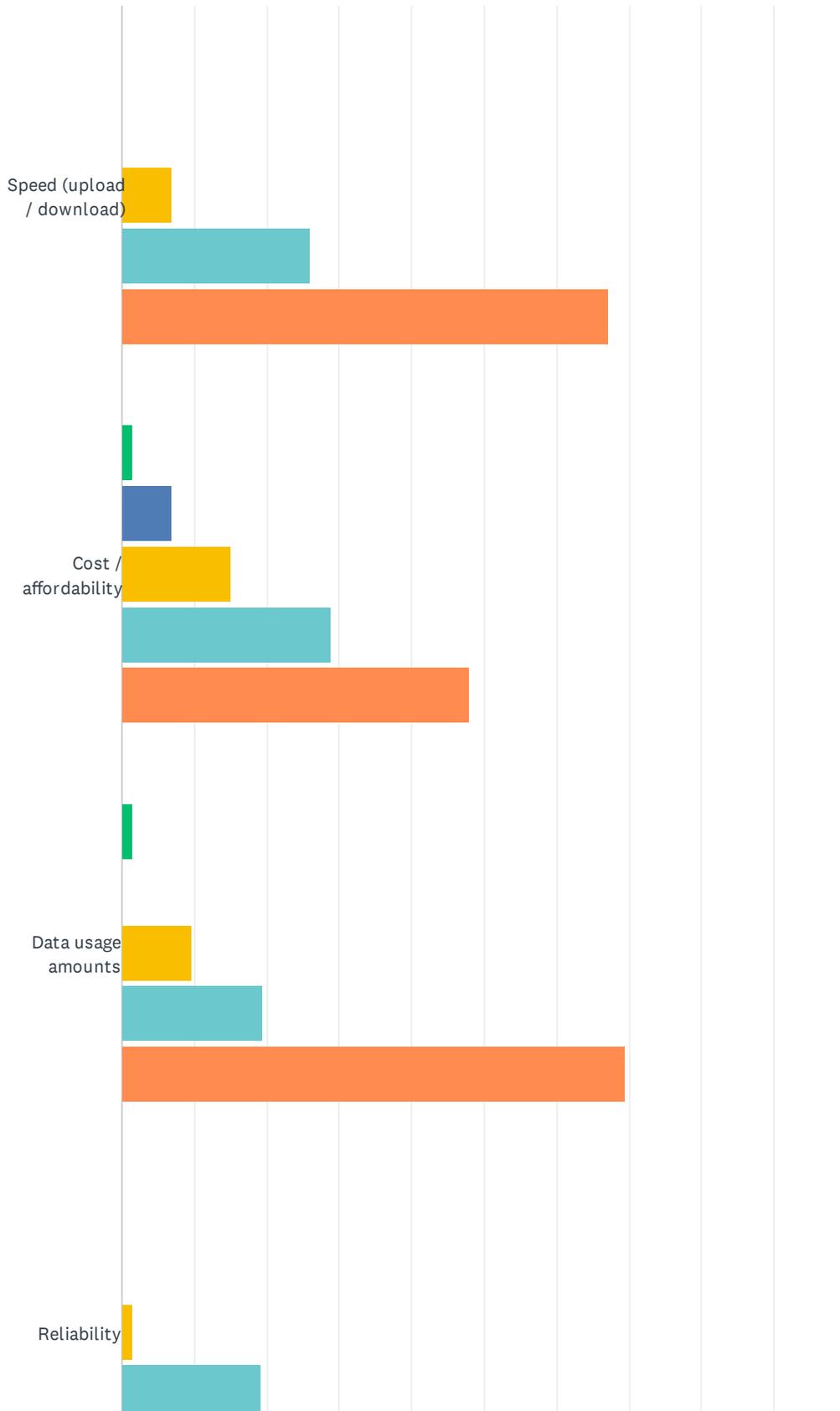
Answered: 73 Skipped: 0

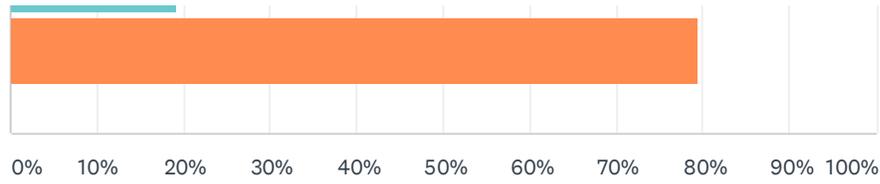


ANSWER CHOICES	RESPONSES	
Yes	53.42%	39
No	46.58%	34
TOTAL		73

Q15 What is the most important criteria for your internet connection?

Answered: 73 Skipped: 0



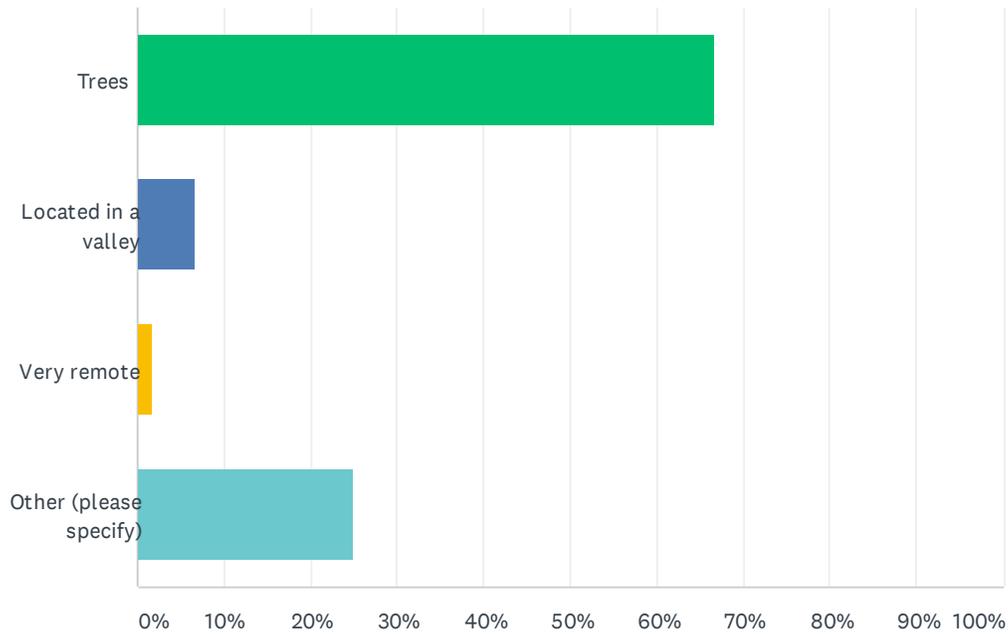


■ Not important
 ■ Somewhat important
 ■ Important
 ■ Very important
■ Extremely important

	NOT IMPORTANT	SOMEWHAT IMPORTANT	IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Speed (upload / download)	0.00% 0	0.00% 0	6.85% 5	26.03% 19	67.12% 49	73
Cost / affordability	1.37% 1	6.85% 5	15.07% 11	28.77% 21	47.95% 35	73
Data usage amounts	1.39% 1	0.00% 0	9.72% 7	19.44% 14	69.44% 50	72
Reliability	0.00% 0	0.00% 0	1.37% 1	19.18% 14	79.45% 58	73

Q16 Based on your property location, are there any topographical or site issues?

Answered: 60 Skipped: 13



ANSWER CHOICES	RESPONSES
Trees	66.67% 40
Located in a valley	6.67% 4
Very remote	1.67% 1
Other (please specify)	25.00% 15
TOTAL	60

Q17 Please provide any additional comments on your internet service.

Answered: 29 Skipped: 44

Q18 If you would like to receive future communications regarding broadband internet in Springwater, please provide your contact information below.

Answered: 47 Skipped: 26

ANSWER CHOICES	RESPONSES	
Name	97.87%	46
Company	6.38%	3
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	47
Phone Number	85.11%	40